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Genesys Dialog Engine User Guide

Testing your bot

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It is very important to test how your bot works. The **Test Bot** feature allows you simulate a conversation with your bot.

Test your bot

You can test your chat bot anytime by clicking the **Test your Bot** button. You can use this to see how your bot identifies slots and intents from any conversation.

Tip

Remember to save your bot always before testing.

Conversations with the bot will be used in the **Learning** section to improve the bot's understanding of intents and slots.

View diagnostic information

- Click ▲ to display the detailed information about the chat testing dialog.

The **Progress** option indicates the items identified in the conversation like intent and slots. As the user conversation progresses, the intents and slots that are inferred are displayed till the confirmation goal is reached.

The **Code** option displays the same information as a JSON structure.

- Click ▼ to close the detailed information dialog.